



## JENEsys® PC8000/JACE® 8000 Hardware Upcoming Changes

June 23, 2022

In response to continued supply chain adjustments and component end-of-life situations, there are necessary changes to the JENEsys PC8000/JACE 8000 on the near horizon. We are alerting you to these upcoming changes today so that you can take any necessary actions and minimize impact to customers.

The changes described in more detail below include:

- End of Oracle Java support
- Change in micro-SD card supplier
- Factory image update

### End of Oracle Java Support on JACE 8000

**Summary:** As Tridium continues to maintain and update the JENEsys/JACE 8000 platform, certain changes in firmware and hardware have been necessary. With the Niagara 4.8 release, Tridium moved away from Oracle as its JENEsys/JACE 8000 Java provider to Azul. **To complete this transition, Tridium will end support of Oracle Java on JACE 8000 November 29, 2022.**

**Impact:** As a result, Lynxspring will no longer be able to sell N4 licenses that will permit running a version below 4.8 for the JENEsys PC8000. There will be no impact to existing licenses or hardware running lower versions. Warranty and RMA replacement for already licensed JENEsys PC8000s will not be impacted. Niagara 4 Supervisor licensing and permitted versions will not be impacted by this change.

### Change in Micro-SD Card Provider

**Summary:** JENEsys PC8000's and JACE 8000's currently uses a micro-SD card that is near its end-of-life, so Tridium will be phasing in a replacement. **The new micro-SD card will only support Niagara version 4.9u1 and higher. This change in providers is anticipated to take place in Q1 of 2023.**

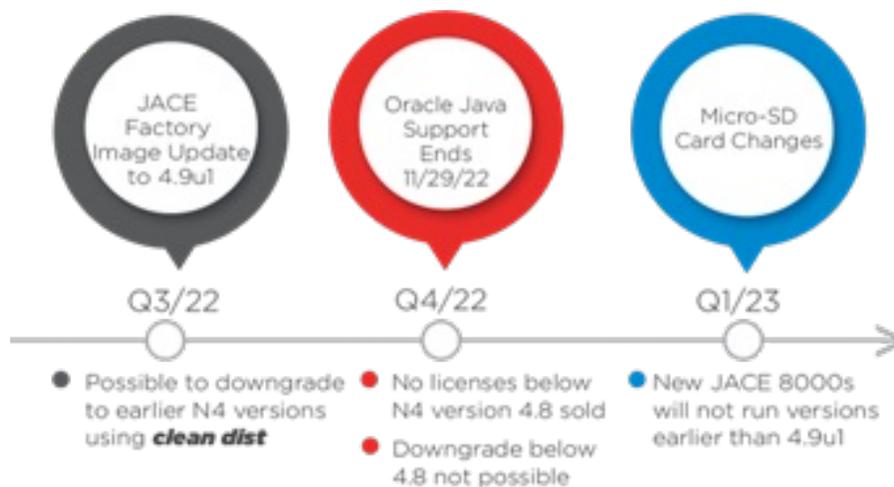
**Impact:** After this change is implemented, JENEsys PC8000s shipped from Lynxspring will not run any Niagara versions lower than 4.9u1. These changes do not affect the ability of existing JENEsys PC8000s to run older Niagara versions or to upgrade to the latest version. This change has no impact on licensing or host-id scheme. Note: There will be a stock of the previous version of micro-SD cards reserved for RMAs and replacement.

## Image Update

**Summary:** As a result of these Java and Micro-SD Provider changes, we will be updating the JENEsys PC 8000 factory image to Niagara 4.9u1. **This change is expected to be completed by the end of Q2 2022.**

**Impact:** This image update should have no impact on the normal process of commissioning a JENEsys PC8000 sent from Lynxspring to Niagara 4.9u1 or higher. If there are special circumstance that require commissioning to a version lower than 4.9u1, there is a **clean dist** routine available until November 29, 2022:

1. Use PRO Builder/Workbench and **clean dist** version 4.1.27.28.1 to set the unit back to Niagara 4.1
2. After this is complete, the unit can be commissioned to any version of N4



Contact our Support Team at [support@lynxspring.com](mailto:support@lynxspring.com) and your Lynxspring business representative for assistance and questions.

Thank you for allowing us to serve you and your organization. We appreciate your business!

Sincerely,

Marc Petock  
Chief Marketing & Communications Officer  
Lynxspring, Inc.  
Phone: 877-649-5969  
[marc.petock@lynxspring.com](mailto:marc.petock@lynxspring.com)  
[www.lynxspring.com](http://www.lynxspring.com)



Lynxspring, Inc. | 2900 NE Independence Avenue, Lee's Summit, MO 64064

[Unsubscribe marc.petock@lynxspring.com](mailto:marc.petock@lynxspring.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by sales@lynxspring.com in collaboration  
with



Try email marketing for free today!