



Special Advisory

Tridium Announces Surcharge on Hardware

November 19, 2021

Attention All Lynxspring Partners

Today, Tridium advised us of their intentions to enact a surcharge on all hardware orders received or fulfilled on or after **November 22, 2021**. Note this only applies to hardware, not Niagara software or licenses.

Impacted Hardware

Products subject to this surcharge are:

- All JACE 8000s (PC-8000s)
- All I/O Modules
- All Expansion Modules

The Lynxspring part numbers for these surcharges are as follows:

Effective hardware and the respective surcharges are as follows:

JENE-PC8000 Hardware Surcharges

Part Number	Part Description	Net Price
JENE-PC8000-SC	Tridium Hardware Surcharge	\$ 37.00
JENE-PC8000-R-16-SC	Tridium Hardware Surcharge	\$ 15.00
JENE-PC8000-R-34-SC	Tridium Hardware Surcharge	\$ 33.00
JENE-PC8000-LON-SC	Tridium Hardware Surcharge	\$ 13.00
JENE-PC8000-485-SC	Tridium Hardware Surcharge	\$ 13.00
JENE-PC8000-232-SC	Tridium Hardware Surcharge	\$ 12.00
JENE-834-SC	Tridium Hardware Surcharge	\$ 70.00

The respective surcharge(s) will be subject to sales tax where appropriate.

Why is Tridium Implementing this Surcharge?

Directly from Tridium, "Industries that rely on semiconductors and other components continue to be impacted by disruptions to the global supply chain. Obtaining the

necessary components to manufacture Tridium hardware has become increasingly difficult and expensive due to logistics conditions beyond our control. Tridium is paying significant premiums for materials due to component shortages and supply chain delays.”

How long will the surcharge be in effect?

Based on market conditions at this time, Tridium has informed us they cannot predict the full period for which the surcharge on Impacted Hardware will remain in effect or be in place. However, they have offered that they believe at minimum, will be most of 2022. They have assured us that they will on an ongoing basis, review market conditions and any surcharge or other impacts.

JENEsys Edge, Onyx and Onyx LX

NOTE: All Lynxpring JENEsys Edge, Onyx and Onyx LX product offerings ARE NOT subject to these surcharges.

Please be assured that our priority is always to provide the best possible service and communications to you. This surcharge allows Tridium to meet its customer service priority during this time.

Contact our Orders Team at orders@lynxpring.com and your Lynxpring business representative for assistance and questions.

We appreciate your support and understanding as we navigate through this situation.

Sincerely,
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